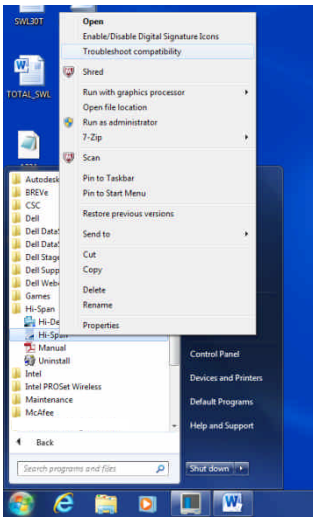
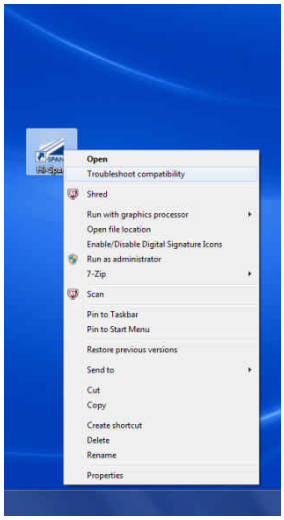
Hi-SPAN Design Disk Compatibility:

When running the Hi-SPAN Design Software on certain versions of Windows 7 there can be a range of errors and issues that may occur. In order to overcome these we recommend that you follow the steps below.

Step 1:

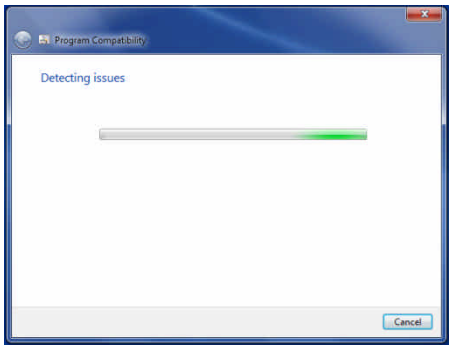
Right click on either your desktop icon or the Hi-SPAN program within your start menu and select the “Troubleshoot Compatibility” option.

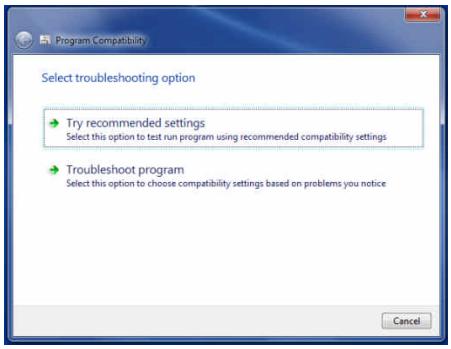




Step 2:

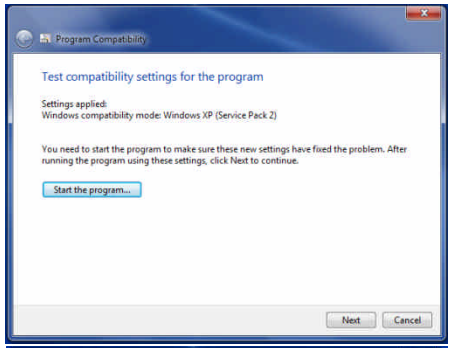
Allow computer to scan program and when prompted select the option to “Try recommended settings”.





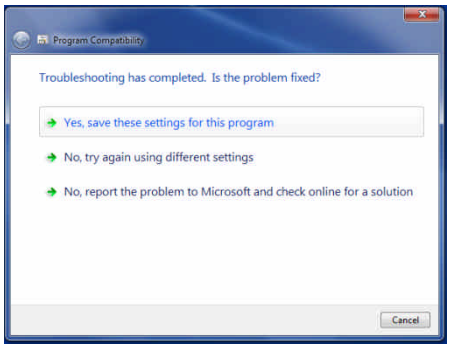
Step 3:

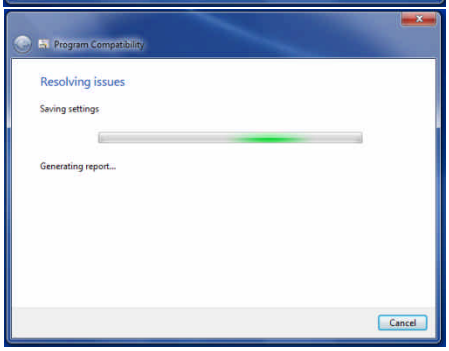
Next you will be asked to Start the program and check that the recommended settings have resolve any issues. Once finished checking proceed to close the program and select next from the previous window.



Step 4:

Select “Yes, save these settings for this program” and continue to close the window once settings have been saved.





Step 5:

Continue to open and use the software as normal. If problems persist then contact our technical department who will do their best to assist.